

Megan Parker

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Risk Manager

Accomplished Strategic Risk Manager leveraging passion and innovation to develop, own, and drive the programs and mechanisms that enable the organization the ability to scale and invent on behalf of our customers, always insisting on the highest standards. Promoting strategic planning to deliver best performance and risk management. Excelling at deep diving to identify root causes, risk trends, and the best approach to fix them. Takes initiative and provides end-to-end solutions to create lasting value to the company. Excellent interpersonal and communication skills to maintain effective relationships with internal and external stakeholders.

Work experience

Risk and Governance Sr. Manager 01/2022 - PRESENT

Iron Mountain Insurance Birmingham, AL

- Provided strong leadership to enhance team productivity and morale.
- Implemented and developed operational standards, policies and procedures.
- Conducted performance evaluations, compensations and hiring to maintain appropriate staffing requirements.
- Developed short-term goals and long-term strategic plans to improve risk control and mitigation.
- Encouraged stakeholders to approach assessments analytically and offer unique insights to bring new understanding to risk management programs.

Risk Manager 03/2019 - 01/2022

Iron Mountain Insurance Birmingham, AL

- Determined and detailed gaps in process, procedure and system controls.
- Conducted audits on internal controls and developed reports on findings.
- Completed LOB risk assessments for the external partners
- Managed completion of planned audits, reviewed records and procedures for accuracy to accomplish objectives and appraised policies and plans under audit review.
- Presented audit results to management teams, delivering information in non-technical terms for easy understanding.
- Collaborated with external partners to complete audits.

Risk Analyst 03/2016 - 03/2019

Iron Mountain Insurance Birmingham, AL

- Identified variances in reserves and projected increases to stabilize company profit and loss
- Partnered with Human Resource team to monitor leave of absence, FMLA, and ADA requests
- Implemented office ergonomic program that reduced costs in overall workers' compensation claims by 25%
- Established strategy for operations reporting and analytics, identifying key needs for deliverables while driving continuous improvement of processes
- Advised senior managers on policy strategies for reducing liability and preventing losses
- Reviewed contracts and agreements to identify potential risks and ideal mitigation strategies
- Handled 500+ claims according to internal risk management policies, keeping liability minimized by leveraging expertise and available tools

Collections Specialist 09/2014 - 12/2016

ANZ Banking Group Mobile, AL

- Retail & Business Debt Collections
- Process system changes for collections platform
- Problem solving for system issues for core banking platforms
- Full process documentation of administration and management processes for maintenance of core platform

Education

Business Administration And Management 09/2012 - 07/2014

Bachelor of Science Columbia Southern University Orange Beach, AL

Business Administration 09/2010 - 07/2012

Associate of Science Columbia Southern University Orange Beach, AL

Certifications and affiliations

- Certified Operational Risk Manager (PRIMA) - 2017
- Risk Management Certification (IBS) - 2016
- Certified Operational Risk Professional (ABFM) - 2016

Skills

SQL Understanding

Risk Mitigation

Fraud Assessment

AML/CTF and Financial Crime Risk

BEN Systems, teams and Processes

Process improvement

Hiring and recruitment

Staff training

Security compliance regulations